

Macoupin County public Transportation is committed to providing safe, reliable, courteous, accessible and user-friendly services to its customers. To ensure equality and fairness, MCPT is committed to making reasonable modifications to its policies, practices and procedures to avoid discrimination and ensure programs and services are accessible to individuals with disabilities. Requests for modifications can be made by calling MCPT at (217) 854-3223 or completing the ADA Complaint and Reasonable Modification Request Form "Attachment A" located on the MCPT website: MCPHD.net

Any person who believes she or he has been discriminated against in obtaining a reasonable modification under the Americans with Disabilities Act may file a complaint by completing the ADA Complaint and Reasonable Modification Request Form "Attachment A"

MCPT will investigate the complaint received no more than thirty (30) days after receipt and will communicate results of all complaints in writing or other individually preferred accessible format.

This notice is posted at all MCPT facilities including vehicles